

M&Y Global Services Makes Global Services 100

Recognition in the Global Services 100 programme reinforces M&Y's strength in the global BPO market

Cardiff, United Kingdom, 24th August 2010- M&Y Global Services, a China BPO service provider, has been recognized on the Global Services 100. The GS100 is a list of the leading global outsourcing providers of BPO and IT, compiled by Global Services. The survey recognizes service provider excellence and maturity to serve the global market and is based on Management Excellence, Customer Maturity, Global Delivery Maturity and Breadth of Services.

"We are thrilled to be recognized in the Global Services 100 list. This endorsement, especially during a period of turbulent business environment, reaffirms our commitment to our customers. We are proud to be at the forefront of the global BPO market and to be recognized for our unique services and solutions," said Matthew Cule, CEO of M&Y Global Services.

Ed Nair, Editor of Global Services, commented, "2009 was a tough year for the outsourcing industry. Service providers in the GS100 list are typified by their resilience to weather the economic downturn, the ability to retain market leadership, and the flexibility to play by the changed rules of the industry."

About M&Y Global Services

M&Y Global Services is a global provider of BPO services focused on the U.K., Australasian, North American and Chinese markets. Founded in 2001, M&Y pioneered the BPO offshore outsourcing industry in China becoming the first Chinese company to offer true BPO services to international clients such as HSBC and Nielsen Group. Today, at 2200+ employees, M&Y is the only Chinese BPO with a credible track record of servicing the international outsourcing community. M&Y was recognized in the Global Services 100 in 2010 and Global Outsourcing Top 100® for 2009 and 2010, while its CEO, Matthew Cule, was named a "Rising Star" by Wales Business Insider. M&Y works with a variety of customers worldwide in the financial services, manufacturing, retail, construction, transportation, telecommunications, logistics, utilities, and non-profit sectors.

For more information, contact: info@myglobalservices.com

M&Y Global Services
New address (effective 1 September 2010)

Office 32, Enterprise House
127 Bute Street
Cardiff, CF10 5LE
United Kingdom
Tel: +44 (0)29 2043 7832
Fax: +44 (0)29 2043 7833

Current address

Loft 3, Ocean House
Clarence Road
Cardiff, CF10 5FR
United Kingdom
Tel: +44 (0)29 2030 1202
Fax: +44 (0)29 2030 1207

About Global Services and GS100

Global Services, a media platform by [CyberMedia](#), serves the global ITO and BPO industry through quality content, research, services, and marketing solutions. A multi-shore team spanning the U.S.A. and India drives the Global Services brand. The Global Services brand is an integrated media platform that includes the website globalservicesmedia.com, conferences, research, webinars, e-magazines, custom publishing, and various other content delivery formats.

GS100 is the annual survey and analysis of the global ITO-BPO industry done by Global Services in association with NeoAdvisory. The survey recognizes service provider excellence and maturity to serve the global market. The GS100 is a benchmark in the global ITO and BPO industry because of its rigorous methodology, exhaustive coverage, and value to the services buyer community.